

Violations Not Enforceable by the Bureau of Codes Administration

The following violations are not within the jurisdictional authority of the Bureau of Codes Administration.

1. **Alleyways or Streets** - Alleyways and streets are public property. If you have a complaint regarding an alley, you may direct your complaint to the Bureau of Neighborhood Services at 236-4802.
2. **Trees, Tree Branches or Hedges**– Trees that overhang on neighboring property or similar circumstances are a civil matter. A complaint may be filed at your District Justice for circumstances where a tree at a neighboring property is causing damage to your property. No ordinance exists to address overgrown hedges
3. **Alleged Interior Violations of Another Property** – This office may not legally pursue alleged complaints on the interior of a property without firsthand knowledge of the violation by the complainant.
4. **Dumping on a Complainant's Property** – Any complaint of illegal dumping on a complainant's property must be filed with the Harrisburg Police Department at 255-3131.
5. **Trash Can's Placed on a Neighboring Property** – Such instances are civil in nature in which the Bureau of Codes has no authority.
6. **Animal Complaints** – Complaints regarding animals must be filed with Animal Control at 255-3131. The Bureau of Codes may only address matters pertaining to sanitation issues as a result of an animal.
7. **Tenant/Landlord Disputes** – Complaints regarding lease obligations or rental payments are civil in nature and not under the jurisdiction of the city.
8. **Complaints on a property owned by a complainant** – a property owner may not register a complaint on their own property. Such is not under the authority of the Bureau of Codes.

Filing a Property Maintenance Complaint

When filing a property maintenance complaint, you must adhere to the following or the complaint submitted will not be addressed:

1. The correct address must be indicated.
2. This office will not address complaints where blocks are indicated as the address of the violation, i.e. 500 block of Muench Street, 1600 block of Derry Street, 1800 block of Market Street, etc.
3. This office will not address complaints where intersecting streets are indicated as the address of violation, i.e. corner of Derry Street and S. 13th Street, corner of S. 18th Street, etc.
4. You must print all information legibly.